

# Paragon Partners Appointment Reminders – SMS Terms of Use

Paragon Partners Appointment Reminders sends automated text message reminders to patients about their upcoming pharmacy appointments. Messages include appointment date and time, and instructions for rescheduling. Messages are sent 1 day and/or 3 days before scheduled appointments, based on your preferences.

## Opting Out

You can cancel the SMS service at any time. Just text **“STOP”** to the short code. After you send the SMS message “STOP” to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.

## Getting Help

If you are experiencing issues with the messaging program you can reply with the keyword **HELP** for more assistance, or you can get help directly at [info@rxparagon.com](mailto:info@rxparagon.com).

## Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages.

## Message & Data Rates

As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive up to 2 messages per appointment (one 3 days before and one 1 day before). If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

## Privacy

If you have any questions regarding privacy, please read our [Notice of Privacy Practices](#).